



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Offices Closed Today in Observance of Martin Luther King Jr. Day

U.S. VIRGIN ISLANDS (January 20, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “Authority”) would like to inform its customers that our offices will be closed today, Monday, January 20, 2025, in observance of Martin Luther King Jr. Day. Regular business operations will resume tomorrow, Tuesday, January 21, 2025.

Customers experiencing service-related issues during this time may contact our 24-hour dispatch by following the prompts at **340-773-2250** or **340-774-3552** (Option 4).

Additionally, outages can be reported online through our website portal at:

<https://www.viwapa.vi/customer-service/report-outage-or-problem>.

Payment Options Available During the Closure:

- **Online:** Visit www.viwapa.vi and click "Pay Your Bill Online" in the top right corner.
- **By Phone:** Call **340-774-3552** or **340-773-2250**, then select Option 3.
- **Drop Box:** Submit payments via money order or check at any WAPA business center.

We thank our customers for their understanding as we observe this important day honoring Dr. Martin Luther King Jr.'s legacy of service and leadership.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) | [f](#) Virgin Islands Water and Power Authority | [t](#) @VIWAPA