



THE VIRGIN ISLANDS WATER & POWER AUTHORITY  
CORPORATE COMMUNICATIONS  
**NEWS RELEASE**

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**WAPA Customer Service and Business Offices Adjusted Hours Tomorrow**

U.S. VIRGIN ISLANDS (October 16, 2024) – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) advises the public that the Market Place Customer Service and business offices on St. John will open at 10:00 a.m. on Thursday, October 17, 2024, to allow the team to participate in a department meeting.

The Port of Sale and the Sunny Isles Business Offices will maintain regular hours from 8:00 a.m. to 4:00 p.m. on St. Thomas and St. Croix, respectively.

Customers can continue to make payments through the following methods:

- Call: 340-774-3552 or 340-773-2250 - Select Option 3
- Pay online: Visit [www.viwapa.vi](http://www.viwapa.vi) and click on the “Pay Your Bill Online” button in the top right corner.
- Make payments at First Bank, Banco Popular, and Bank of St. Croix branches.
- Use the drop box to pay via check or money order at all business locations.

The Authority thanks the community for their understanding.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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