



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Retirees Encouraged to Participate in 2024 Open Enrollment

U.S. VIRGIN ISLANDS – October 29, 2024 – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) is urging all WAPA retirees to participate in this year's Health Benefits open enrollment period, running from **November 6 through November 16, 2024**. This year's enrollment is critical as it includes a significant change in benefits that is only available for enrollment this year. Retirees who do not participate within this period will not be able to access this option at a later date.

To help WAPA retirees understand and take advantage of this one-time opportunity, WAPA will host a virtual enrollment event and in-person enrollment assistance sessions in each district:

- **In-Person Event – St. Croix:** November 6, 2024, from 11:00 AM to 12:00 PM at the Caribbean Cinemas on St. Croix
 - BenteK Assistance will be available from 10:00 AM to 11:00 AM and 2:00 PM to 3:00 PM
- **Virtual Event:** November 7, 2024, from 9:00 AM to 10:30 AM
 - [Join Microsoft Teams Meeting](#)
 - **Call In Number:** (850) 583-5114
 - **Conference ID:** 361 807 44#
- **In-Person Event – St. Thomas/St. John:** November 8, 2024, from 11:00 AM to 12:00 PM at the **Columban Hall in Estate Tutu at Holy Family Church on St. Thomas**
 - BenteK Assistance will be available from 10:00 AM to 11:00 AM and 2:00 PM to 3:00 PM

BenteK is available 24 hours a day, 7 days a week and can be accessed from any desktop, tablet or smartphone. To access the site using a mobile device, visit: app.mybentek.com/viwapa

We encourage all retirees to review their options and make any necessary updates to ensure they receive the full range of benefits available. Please contact Shania Milligan, Compensation and Benefits Analyst, HR department at 340-773-2250 ext. 4041 or via email at shania.milligan@viwapa.vi for assistance, or to learn more about this important enrollment change.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.