



THE VIRGIN ISLANDS WATER & POWER AUTHORITY  
CORPORATE COMMUNICATIONS  
**NEWS RELEASE**

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**WAPA Adjusted Office Hours for St. John and St. Thomas Tomorrow**

U.S. VIRGIN ISLANDS (November 7, 2024) – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) advises the public that, in order to allow our staff to participate in an important training session tomorrow, Friday, November 8, 2024, we are adjusting our regular business hours as follows:

- **St. Thomas:** The Port of Sale office will **close at 1:30 p.m.** tomorrow.
- **St. John:** The Market Place office will **open at 1:30 p.m.** tomorrow.

The Sunny Isles Business Office on St. Croix will maintain regular hours from 8:00 a.m. to 4:00 p.m.

Customers can continue to make payments through the following methods:

- Call: 340-774-3552 or 340-773-2250 - Select Option 3
- Pay online: Visit [www.viwapa.vi](http://www.viwapa.vi) and click on the “Pay Your Bill Online” button in the top right corner.
- Make payments at First Bank, Banco Popular, and Bank of St. Croix branches.
- Use the drop box to pay via check or money order at all business locations.

The Authority appreciates your understanding.

*The Virgin Islands Water and Power Authority Communication’s department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.*

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.