



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS **NEWS RELEASE**

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Announces the 2026 Open Enrollment Period for Retirees

U.S. Virgin Islands (Nov. 7, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) is pleased to announce the 2026 Open Enrollment period for employees and retirees, starting on November 9 and ending on November 19. This is an important time for all plan participants to review and make changes to their benefits. All elections and changes made during the Open Enrollment period will take effect January 1, 2026.

2026 Key Updates for WAPA Retirees

- One-time opportunity to enroll in Voluntary Life Insurance: Retirees have the chance to sign up for this coverage during the Open Enrollment period.
- New 10% cost share for medical and dental coverage: Retirees under the age of 65 will now have a 10% cost share for these benefits.
- No insurance carrier changes: The insurance carrier for retirees will remain the same unless changes are made.
- Benefit elections for retirees over 65: If you are a retiree over 65, your benefit elections will roll over as usual unless changes are made.

Important Informational Sessions for WAPA Retirees

To help navigate these changes, WAPA is offering both in-person and virtual informational sessions. These sessions will give retirees the opportunity to ask questions and receive assistance on benefit elections.

In-Person Sessions:

- Monday, November 10
St. Thomas Location: 13D Research and Strategy Innovation Center (UVI, formerly West Supermarket)
Time: 4:00 PM – 5:00 PM
Presentation: Retiree Benefits (Over and Under 65)
- Wednesday, November 12
St. Croix Location: Caribbean Cinemas
Time: 4:00 PM – 5:00 PM
Presentation: Retiree Benefits (Over and Under 65)

Virtual Session:

- Thursday, November 13
Time: 10:30 AM – 11:30 AM
Join via Teams meeting: <https://buff.ly/BPCmN2X> or
<https://teams.microsoft.com/meet/2715455817118?p=ynkoU4Uzi0CCgcp7Bn>

Online Enrollment Through Bentek

Enrollment is available online through Bentek. Retirees can access the system from any desktop, tablet, or smartphone by visiting: app.mybentek.com/viwapa. For assistance, you can also contact Bentek at (877) 5-Bentek (523-6835) or email: support@mybentek.com.

Important Reminder: Retirees must make any changes during the Open Enrollment period from November 9 – November 19 to ensure benefits are updated for the 2026 plan year.

The Virgin Islands Water and Power Authority Communication's Department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

###

About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.