



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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Scheduled Maintenance to Affect WAPA Payment Services This Weekend

U.S. Virgin Islands (December 1, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises customers that its online payment services will be temporarily unavailable from 4:00 p.m. on Friday, December 5, 2025, until 7:30 a.m. on Monday, December 8, 2025, due to planned system maintenance.

During this time, customers will not be able to make payments via the WAPA website, phone, or kiosks. The Authority encourages customers to complete any urgent transactions before the maintenance window.

WAPA appreciates the community’s patience and continued support as we work to improve and strengthen our systems.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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