



# THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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## WAPA Calls for Community Water Conservation Efforts as Final Repairs Near Completion

ST. CROIX, U.S. VIRGIN ISLANDS (Dec. 10, 2025) – The Virgin Islands Water and Power Authority is asking customers to help us take one last step toward full water restoration across St. Croix. Many families—especially on the west end and in higher elevations—have experienced low pressure or no water since Sunday, Dec. 7, 2025. We recognize how difficult this has been, and we are truly grateful for your patience.

With power to Seven Seas Water Group restored and full production expected later this evening, we're close to stabilizing water service. To get there faster, we're asking customers to **reduce non-essential use, practice water conservation**, and—if possible—**use alternate water sources like your cistern for non-potable needs**.

At this time, we also strongly ask customers **not to fill cisterns or large containers with potable water**. Keeping water in the system helps us build pressure and move water to our customers still waiting, especially in the western portion of St. Croix.

### Restoration Action Items Completed:

- Installed temporary generator at the Richmond water facility
- Energized the Seven Seas Water Group Reverse Osmosis plant
- Restored service to 2 out of the 3 critical pump stations

### What We're Doing Now:

- Monitoring pump stations across the island
- Building system pressure to bring the final pump station online
- Assessing inventory levels in storage tanks
- Adjusting standpipe operations to mornings only to support recovery efforts

Every gallon of water conserved makes a difference. Thank you for your cooperation and your care as we work to restore water to all community members.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.