



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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WAPA Offices on St. Thomas and St. John Closing Early Today

U.S. VIRGIN ISLANDS (December 20, 2024)– The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) wishes to notify its valued customers and community members that the Port of Sale business office on St. Thomas and the Marketplace business office on St. John will close early today, at 3:00 PM, for an organizational session. Regular business operations are expected to resume on Monday, December 23, 2024.

Customers can continue to process their transactions in the following ways:

- Pay online: Visit www.viwapa.vi and click on the “Pay Your Bill Online” button
- Call: 340-774-3552 or 340-773-2250
 - For Automatic Bill Pay - Select Option 3
- Walk-in First Bank, Banco Popular and Bank of St. Croix branches.
- Customers can also use the drop box at all WAPA’s business offices.

The Authority thanks the community for its understanding.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.