WAPA Announces Holiday Season Business Hours

U.S. VIRGIN ISLANDS (December 24, 2024) – The Virgin Islands Water and Power Authority ("WAPA" or "Authority") would like to provide customers with its holiday business office closure schedule:

- Tuesday, December 24 – Offices close at Noon
- Wednesday, December 25 – Offices closed: Christmas Day
- Thursday, December 26 – Offices closed: Boxing Day
- Tuesday, December 31 – Offices close at Noon
- Wednesday, January 1 – Offices closed: New Year's Day & Crucian Christmas Food, Arts, and Crafts Fair
- Thursday, January 2 – St. Croix Offices closed: Crucian Christmas Festival J'ouvert
- Friday, January 3 – Offices closed: Crucian Christmas Festival Children's Parade
- Monday, January 6 – Offices closed: Three Kings' Day

Customers experiencing service-related issues may contact our **24-hour dispatch** at **340-773-2250** or **340-774-3552** (Option 4). Outages can also be reported online through our website portal at https://www.viwapa.vi/customer-service/report-outage-or-problem.

Payment Options:

- **Online:** Visit www.viwapa.vi and click "Pay Your Bill Online" in the top right corner.
- **By Phone**: Call 340-774-3552 or 340-773-2250, then select Option 3.
- **Drop box:** Pay via a money order or a check at all business centers.

The Authority wishes everyone a safe and festive holiday season!

###