



# THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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## **WAPA Provides Update on Extended Outages Affecting Feeder 7A on St. Thomas**

ST. THOMAS, U.S. VIRGIN ISLANDS (February 4, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) recognizes the frustration and hardship many customers have endured after more than 30 hours without reliable electricity. Approximately 1,500 customers on Feeder 7A remain affected, along with an additional 198 customers across St. Thomas. We know this has been disruptive to homes, families, and businesses, and we understand how difficult extended outages can be.

WAPA crews have been working continuously—late into the night and again early this morning.

A section of Feeder 7A was energized late last night; however, there continued to be power surges and system instability, resulting in another interruption shortly after restoration. To protect the electrical system and customer equipment, the feeder was temporarily taken offline. While frustrating, this step was necessary to prevent wider outages.

Since the initial outage late Monday night, crews have been inspecting reclosers, surveying lines, clearing lines, isolating sections of the feeder, and troubleshooting repeated faults and trips. This work is essential to restoring stable service.

There are a portion of customers on Feeder 8B currently on Feeder 7A that crews are actively transferring to other feeders, a step expected to help further isolate problem areas and reduce further disruptions. As adjustments are made to balance the system, some customers may experience short, localized outages that were previously restored.

Line crews will continue focused restoration efforts on stabilizing Feeder 7A today, with priority on delivering safe, reliable, and lasting service.

Significant progress has also been made on isolated outages, with crews continuing work today in Frenchman’s Bay, Contant, Bovoni, Langmath, and Nazareth.

To receive alerts on outages and restoration progress directly to your mobile device, sign up for WAPA Alerts at <https://member.everbridge.net/892807736728730/new> or download the [Everbridge app](#).

WAPA sincerely appreciates the patience and understanding of our customers as line crews work through challenging conditions to complete restoration. We remain committed to keeping the community informed and restoring power as safely and reliably as possible.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.