



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Provides Restoration Update for St. John Electrical Service

ST. JOHN, U.S. VIRGIN ISLANDS (February 7, 2026) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) shares a restoration update with the St. John community following the island-wide electrical outage affecting feeders 7E and 9E.

As of 6:25 p.m., electrical service has been fully restored to all customers on St. John.

The outage began late Friday, February 6, 2026, when the transmission line supplying St. John tripped, resulting in service interruptions across the island. WAPA crews mobilized immediately and worked through the night conducting a comprehensive, step-by-step assessment of the transmission and distribution system.

During troubleshooting, crews identified multiple points of failure, including faults on the switchgear, transmission breaker, and distribution feeder, as well as equipment damage within the substation. Testing confirmed that the submarine cable is not the source of the outage. Further testing also confirmed that the isolated terrestrial infrastructure between the submarine cable landing site and the St. John substation was not the source of the outage.

To expedite restoration and minimize customer impact, temporary repairs were implemented, allowing service to be safely returned to affected customers in the shortest time possible. While service has been fully restored, additional work will take place once replacement parts arrive on island. To complete these improvements safely, WAPA expects to schedule short, planned outages in the coming weeks. Customers will be notified in advance, and every effort will be made to minimize any inconvenience.

WAPA understands the disruption outages cause to daily life and business operations and sincerely thanks the St. John community for its cooperation and support. WAPA also thanks its crews for their continued dedication and around-the-clock efforts to restore service.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.