



THE VIRGIN ISLANDS WATER & POWER AUTHORITY  
CORPORATE COMMUNICATIONS  
**NEWS RELEASE**

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**WAPA Offices Closed on Monday in Observance of Transfer Day**

ST. CROIX, U.S. VIRGIN ISLANDS (March 27, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) announces that all business offices will be closed on Monday, March 31, 2025, in observance of Transfer Day. Regular operations will resume on Tuesday, April 1, 2025.

Customers experiencing service-related issues during this time may contact 24-hour dispatch by following the prompts to leave a message at 340-773-2250 or 340-774-3552 (Option 4). Outages can also be reported online via WAPA’s website at: <https://www.viwapa.vi/customer-service/report-outage-or-problem>.

Payment Options Available During the Closure:

- **Online:** Visit [www.viwapa.vi](http://www.viwapa.vi) and click "Pay Your Bill Online" in the top right corner.
- **By Phone:** Call 340-774-3552 or 340-773-2250, then select Option 3.
- **Drop Box:** Submit payments via money order or check at any WAPA business center.

Transfer Day marks a pivotal moment in our history — a time to reflect on resilience, identity, and the enduring strength of our community. As we acknowledge our journey, we continue to shape our future with unity and purpose. We thank our customers for their understanding as we observe this significant day in Virgin Islands History.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) | [f](#) Virgin Islands Water and Power Authority | [t](#) @VIWAPA