



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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WAPA Business Offices Closed for Easter Observance

U.S. VIRGIN ISLANDS (April 16, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or the “Authority”) informs the public that all business offices territory-wide will be closed from Thursday, April 17 through Monday, April 21, 2025, in observance of Holy Thursday, Good Friday, and Easter Monday. Offices will reopen on Tuesday, April 22, 2025, for normal business operations.

Customers experiencing service-related issues during the closure are encouraged to contact WAPA’s 24-hour dispatch by calling 340-773-2250 or 340-774-3552 and selecting Option 4 to leave a message. Outages can also be reported online via WAPA’s website at: www.viwapa.vi/customer-service/report-outage-or-problem

Payment Options Available:

- Online: Visit www.viwapa.vi and click “Pay Your Bill Online” at the top right corner.
- By Phone: Call 340-774-3552 or 340-773-2250, then select Option 3.
- Drop Box: Payments via check or money order may be submitted at any WAPA business center drop box location.

The Authority appreciates the public’s understanding and wishes all Virgin Islands residents a safe and joyful Easter holiday.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) | [f](#) Virgin Islands Water and Power Authority | [t](#) @VIWAPA