



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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Adjusted Hours Today for WAPA Market Place Customer Business Office on St. John

ST. JOHN, U.S. VIRGIN ISLANDS (August 19, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) informs customers that the Market Place Business Office on St. John will have adjusted hours on August 19, 2025. The office will be closed from 11:45 a.m. to 1:30 p.m. to allow staff to participate in an employee health and wellness event.

Payment Options Available:

- Online: Visit www.viwapa.vi and click “Pay Your Bill Online” at the top right corner.
- By Phone: Call 340-774-3552 or 340-773-2250, then select Option 3.
- Drop Box: Payments via check or money order may be submitted at any WAPA business center drop box location.

The St. John office will reopen at 1:30 p.m. and resume normal operations until 4:00 p.m. The St. Thomas and St. Croix business offices are open for normal operations from 7:30 a.m. to 4:00 p.m.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.