



### **WAPA's Online Payment System to Undergo Scheduled Maintenance this Saturday**

Updated - U.S. Virgin Islands (April 24, 2025) — The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises customers that its online payment platform will be temporarily unavailable on Saturday, April 26, 2025, from 8:00 a.m. to 5:00 p.m. due to scheduled system maintenance.

During this maintenance window, customers will be unable to make electronic payments through the WAPA website. The Authority encourages customers to plan accordingly and complete any necessary transactions in advance. Customers may still make payments by phone by calling 340-774-3552 or 340-773-2250 and selecting Option 3, or by visiting a WAPA kiosk.

WAPA appreciates the public's understanding and patience.

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**About WAPA:** The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

(340) 774-3552 (STT/STJ) • (340) 773-2250 (STX) |  Virgin Islands Water and Power Authority |  @VIWAPA