



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

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WAPA Provides Update on Feeder 9B Repairs and Upcoming Planned Outages

ST. THOMAS, U.S. VIRGIN ISLANDS (July 10, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) is providing an update regarding recent service interruptions affecting customers on Feeder 9B over the past several days. The intermittent outages, which have impacted approximately 356 customers, were necessary to safely complete critical electrical system repairs.

To expedite the work and minimize long-term disruptions, WAPA engaged a contractor to assist with the restoration effort. Crews have had to periodically de-energize sections of the electrical system to ensure a safe working environment for the lineworkers making the repairs.

As part of the ongoing work, customers on Feeder 9B should expect two intermittent outages tomorrow, Thursday, July 11, 2025:

- The first outage is scheduled to begin at approximately 8:00 a.m. and last about two hours.
- The second outage will occur in the afternoon for approximately two hours as well.

WAPA apologizes for the inconvenience these service interruptions have caused and is dedicated to completing the repairs as swiftly and safely as possible.

For updates, customers are encouraged to sign up for WAPA alerts at <https://member.everbridge.net/892807736728730/new>.

The Virgin Islands Water and Power Authority Communication’s department is committed to reaching, informing, and connecting with the youngest members of the community to the eldest, through meaningful, transparent and effective communication.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.