



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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WAPA Business Offices to Offer Limited Services Starting at 1:30 p.m. Today

U.S. Virgin Islands (August 15, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises customers that today, Friday, August 15, 2025, after 1:30 p.m., its business offices will provide limited customer services.

Cashier services will remain available for customers to make payments, and self-service kiosks will continue to be accessible. All other customer services will resume during normal business hours on the next business day.

WAPA appreciates the public’s understanding and support.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.

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