



THE VIRGIN ISLANDS WATER & POWER AUTHORITY CORPORATE COMMUNICATIONS NEWS RELEASE

(340) 774-3552 • communications@viwapa.vi / www.viwapa.vi

WAPA Response to Hurricane Erin's Impact on Services Territory-wide

U.S. VIRGIN ISLANDS (August 16, 2025) – The Virgin Islands Water and Power Authority (“WAPA” or “the Authority”) advises the community that, as of 3:00 p.m. today, rotation outages went into effect across the St. Thomas/St. John district following the loss of a transmission line.

Due to inclement weather conditions from Hurricane Erin, full-scale restoration efforts will begin first thing tomorrow morning in the St. Thomas/St. John district, prioritizing the transmission line that feeds critical areas. Once this work is underway, our team will focus on isolated outages in the following areas on St. Thomas:

- Portion Feeder 6A
- Nadir
- Honduras
- Est Mariendahl
- Hospital Ground
- Feeder 8A
- Frydenhoj
- Nazareth
- Langmath
- St. Joseph and Rosendahl
- Peterborg
- Lovenlund

On St. John the following areas are impacted, and line crews will conduct repairs as the weather permits:

- Cruz Bay
- Enighed Hill
- Hansen Bay

On the St. Croix district, isolated outages due to inclement weather conditions caused by Hurricane Erin have been intermittent throughout the day. Line crews will continue to repairs, as the weather permits, for the following areas that are still impacted:

- Paradise Mills
- Williams Delight
- Brooks Hill
- Carlton
- St. Georges
- Hogensborg
- Upper Love
- Profit
- Mary's Fancy
- Concordia
- La Valle
- Montpellier
- Morningstar
- Rattan
- Salt River
- Gentle Winds
- La Grande Princesse

As feeders are restored, customers are reminded that isolated outages may continue. These must be reported directly through WAPA's website at <https://www.viwapa.vi/customer-service/report-outage-or-problem> or by phone at 340-773-2250 or 340-774-5225 – Option 4, so that crews can be dispatched efficiently. For real-time reporting of outages, visit www.viwapa.vi to access the [outage map](#).

STT/STJ Rotation Outage Schedule

Rotation outages will continue throughout this evening to stabilize the grid:

- **10:00 PM – 12:00 AM** - Feeder 9E

WAPA thanks the community for its patience and understanding as crews work safely and efficiently to restore service. Safety remains our highest priority, and we encourage residents to stay clear of downed lines and report emergencies immediately to 911.

###

About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.