



THE VIRGIN ISLANDS WATER & POWER AUTHORITY
CORPORATE COMMUNICATIONS
NEWS RELEASE

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WAPA Payment Portals Temporarily Unavailable This Weekend Due to Maintenance

U.S. VIRGIN ISLANDS (April 22, 2026) – The Virgin Islands Water and Power Authority (WAPA) advises customers that its online payment services platform will be temporarily unavailable from **8:00 a.m. on Saturday, April 25, 2026, through 8:00 a.m. on Sunday, April 26, 2026**, due to scheduled system maintenance.

During this maintenance window, customers will be unable to make electronic payments through the website, phone or kiosks.

WAPA appreciates the public's understanding and continued support as we work to improve and strengthen our systems regularly.

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About WAPA: The Virgin Islands Water and Power Authority is an autonomous agency of the Virgin Islands Government which produces and distributes electricity and drinking water to residential and commercial customers in the territory. WAPA was created by the Fifth Legislature of the Virgin Islands in 1964 through Act No. 1248. Today, WAPA generates electrical power at production plants on St. Thomas and St. Croix and distributes electrical service through smart grids to customers on St. Thomas, St. Croix, St. John, Hassel Island, and Water Island. Potable water is distributed to almost 13,000 customers through water lines and standpipes. WAPA also has the responsibility of installing and maintaining streetlights.